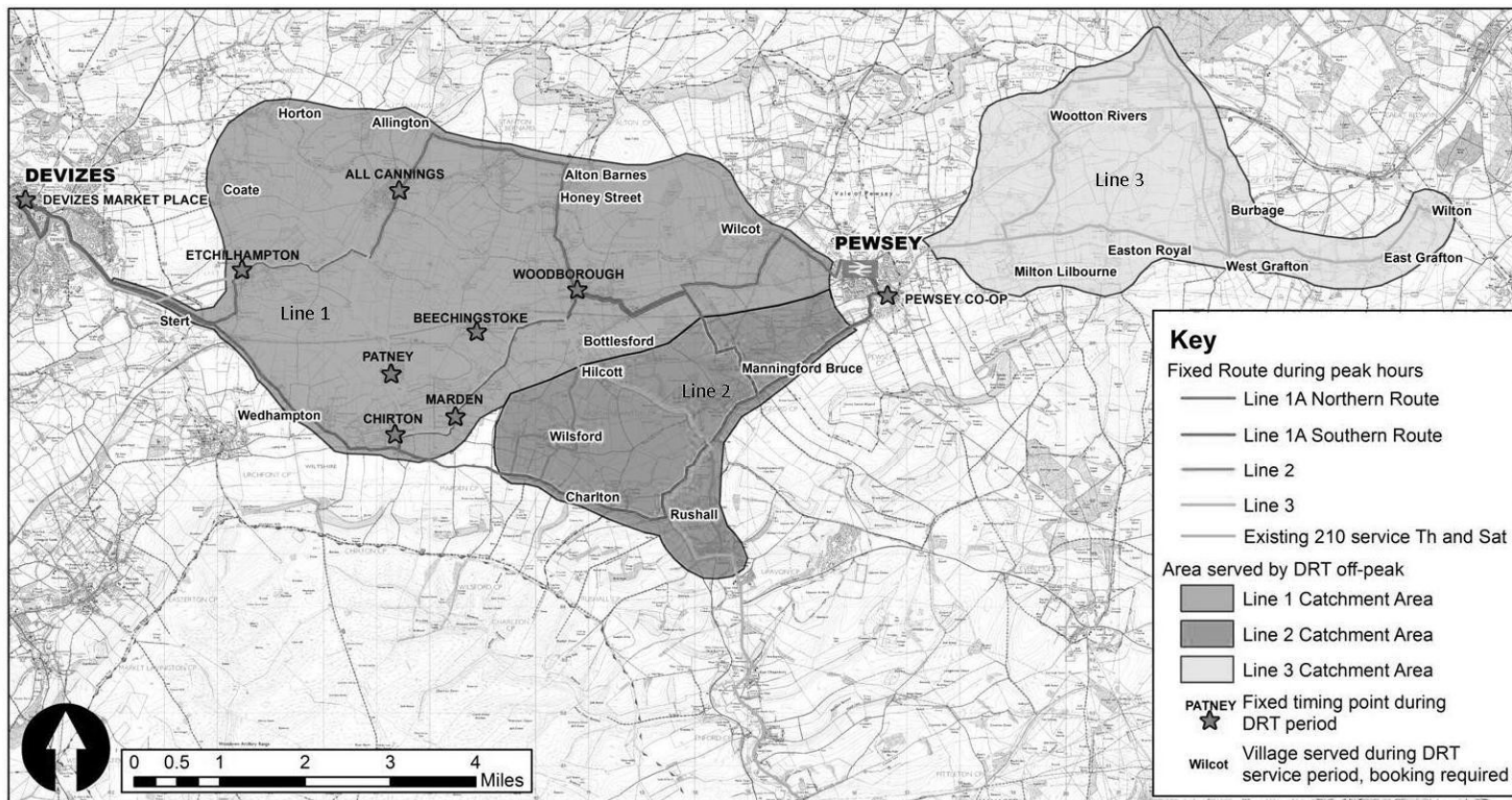


PEWSEY VALE CONNECT2 WILTSHIRE BUSES

PROPOSED CHANGES TO SERVICES

HAVE YOUR SAY!



PEWSEY VALE BUS SERVICES ALTERNATIVE PROPOSAL ROUTE MAP

Introduction

Wiltshire Council consulted the public last spring on a revised Connect2 Wiltshire bus service in the Pewsey Vale. Some changes were well received, but there were many concerns about others. Together with Devizes and Pewsey Community Area Partnerships, an alternative option has been developed. The Council now wants to hear your views on this option.

The review is needed partly because Wiltshire Council has to make savings in running public transport, and partly to trial long standing suggestions for improvements over the next year. The savings are unavoidable, but the service improvements might provide some compensation.

In principle it is felt that the savings should target the call centre, rather than cut the levels of service. The current call centre costs almost as much as one bus. It is only necessary if there are large numbers of bookings and if bookings at very short notice are required.

The new option introduces faster fixed timetables (which many people prefer to booking systems) to the larger villages at all times, but keeps the flexible bookable daytime service for the smaller villages. This results in a smaller number of bookings that can be handled locally at much lower cost.

New Services

New Line 1: The new route combines circular Lines 1 and 2 and replaces them with two 'new Line 1' buses running directly between Devizes and Pewsey without the need to change mid-Vale. This also means that the journey times into and out of the towns will be the same, unlike at present where a return journey involves going round the circles.

New Lines 2 and 3: The new Line 2 area will serve the southern part of existing Line 2 to Pewsey and will be operated by the third bus, which also provides a service in the new Line 3 area east of Pewsey. The buses in these areas are not as well used as elsewhere. To an extent they are covered by other bus routes, so a somewhat reduced frequency is proposed, spread throughout the day.

Evening Services: Loss of evening services around Pewsey was one of the main concerns in the previous consultation. A new reduced service has been reintroduced, subject to additional funding being agreed. It is therefore important to make your views heard so that the level of support and need can be clearly understood.

Rail Link: The opportunity has also been taken, in conjunction with the greater use of fixed timetables, to improve the bus/ rail connections to Pewsey Station.

Further details on all these proposed services are given below.

Do you agree with the approach? Are we missing anything? Do any of the changes affect you directly?

Please answer the questions on the final page, and add any other comments you may have and return it to the address at the bottom of that page by 10th December 2014.

This is your chance to say what you think of the changes. There is still time to adapt the services to meet real needs.

For more information or a questionnaire in word please go to www.dcap.org.uk or www.pewseycap.org.uk

New Line 1 services

The area served by new Line 1 is shown on the map at the front of this leaflet. It is proposed that new Line 1 services would operate in two different ways at different times of day:

- **1A Monday – Friday** would operate a direct service in the morning and afternoon peak hours, broadly before 0900 and after 1630; on fixed routes; and alternate between the north and south areas of the Pewsey Vale. It would serve as many of the villages as practicable. *See timetable on page 4.*

These services would be relatively fast, taking around 45 minutes between Pewsey and Devizes. They also provide fast rail link services to and from Pewsey Station. *See further details about the rail link on page 7.*

- **1B Monday - Friday** would operate in the off-peak hours, broadly between 0900 and 1630 on weekdays; on a fixed timetabled route between Woodborough and All Cannings via Beechingstoke, Marden, Chirton, and Patney. All services would go through Etchilhampton and Wilcot. All other villages in the new Line 1 area would continue to be served in this off-peak period by a flexible bookable service as at present. The journey time between Pewsey and Devizes would be between 1 hour and 1 hour 15 minutes, leaving a large allowance for deviations from the core route. It may be that this is over-generous in practice and could be reduced. *See timetable on page 4.*
- **1A and 1B Saturday** timetable is somewhat different, with a later service start and earlier final run; fewer fixed route services; and somewhat lower service frequency, as only one bus would be in operation in the new Line 1 area on Saturdays. *See timetable on page 5.*

Connections: The new Line 1 timetable has been devised to provide reasonable connections with the 49 bus (Swindon-Trowbridge) at Devizes and the X5 (Swindon-Salisbury) as often as possible. Although the emphasis of the rail link is on fast peak hour bus connections, Line 1B also offers some daytime rail connections for residents not on the fixed routes.

The existing 210 service that is operated by Tourist Coaches is shown on the route map. Although not part of the new operation, it is envisaged that this would continue. It provides an additional service each way between Upavon (and beyond) and Devizes on Thursdays and Saturday mornings.

KEY to codes used on the timetables on the following pages:

#	- Calls if required by passengers on the bus, or to pick up pre-booked passengers
R	- Calls only if required to set down passengers already on the bus
x	- Picks up on the main road – not inside the village
DS	- Also calls at Devizes School on Schooldays
Thurs	- This journey only runs on Thursdays
210	- Service 210 only runs on Thursdays and Saturdays

NEW LINE 1 WEEKDAY TIMETABLE

Route	Thurs											
	1A	1A	1A	1B	1B	1B	210	1B	1B	1A	1B	1B
Devizes Market Place	0630	0710	0750	0850	1015	1150	1230	1330	1510	1710	1730	1850
Stert road end	0636	--	0756	#	#	#	1236	#	DS	1719	R	R
Etchilhampton	--	0719	--	0900	1025	1200	1239	1340	#	--	1745	R
Little Horton & Coate	--	--	--	#	#	#	--	#	#	--	--	--
Horton & Allington	--	--	--	#	#	#	--	#	#	--	--	--
All Cannings	--	0726	--	0913	1038	1213	--	1353	1533	--	1755	1905
Stanton St Bernard	--	0729	--	#	#	#	--	#	R	--	R	#
Wedhampton	0639x	--	0759x	#	#	#	--	#	R	1722x	--	--
Patney	--	--	0804	0918	1043	1218	1245	1358	1538	--	R	#
Chirton	0641x	--	0801	0924	1049	1224	1248	1404	1544	1724	R	#
Marden	--	--	#	0927	1052	1227	1252	1407	1547	1727	R	#
Beechingstoke	--	--	0808	0933	1058	1233	--	1413	1553	--	R	#
Alton Barnes	--	0732	--	#	#	#	--	#	R	--	R	#
Honey Street	--	0733	--	#	#	#	--	#	R	--	R	#
Woodborough	--	0735	0814	0938	1103	1238	1256	1419	R	1732	1815	1925
Bottlesford and Hilcott	--	--	#	#	#	#	--	#	R	--	R	#
Manningford Bruce	0658x	--	0827	--	--	--	--	--	--	1742	--	--
Wilcot	--	0742	--	#	#	#	--	#	--	--	R	#
Pewsey Co-op/ North Street	0704	0751	0833	1000	1125	1300	--	1440	1620	1748	1835	1945
Pewsey railway station	0708	0755	--	1005	1130	1305	--	--	--	1752	1840	1948
Pewsey Vale School (Sch days)			0838									

Route	Thurs											
	1A	1A	1B	210	1B	1B	1B	1B	1B	1A	1A	1A
Pewsey railway station	0708	0756	0839	--	1025	1210	1335	--	--	1755	1855	1955
Pewsey Co-op/ North Street	0704	--	0833	--	1030	1215	1340	1530	1625	1800	1900	1959
Pewsey Vale School (Sch days)								1535				
Wilcot	0716	0802	0845	--	#	#	#	#	R	--	1907	--
Maningford Bruce	--	--	--	--	--	--	--	--	--	1806	--	2005x
Hilcott and Bottlesford	--	--	#	--	#	#	#	--	R	R	--	--
Woodborough	0723	0811	0904	0955	1050	1235	1400	1555	1640	1823	1916	--
Beechingstoke	--	--	0909	--	1055	1240	1405	1600	R	--	--	--
Marden	0729	--	0915	0959	1101	1246	1411	1606	R	1832	--	--
Chirton	0732	--	0918	1003	1104	1249	1414	1609	R	1835	--	2017
Wedhampton	0734x	--	#	--	#	#	#	#	--	1837x	--	2019x
Patney	--	--	0922	1006	1108	1253	1418	1613	R	--	--	--
Honey Street	--	0813	#	--	#	#	#	#	R	--	1918	--
Alton Barnes/ Priors	--	0814	#	--	#	#	#	#	R	--	1919	--
Stanton St Bernard	--	0816	#	--	#	#	#	#	R	--	1921	--
All Cannings	--	0819	0932	--	1117	1302	1427	1622	1700	--	1924	--
Allington & Horton	--	--	#	--	#	#	#	#	--	--	--	--
Little Horton & Coate	--	--	#	--	#	#	#	#	--	--	--	--
Etchilhampton	--	0828	0945	1013	1130	1315	1440	1635	1710	--	1933	--
Stert road end	0740	--	#	1016	#	#	#	#	--	R	--	2022
Devizes Market Place	0746	0845	0955	1024	1140	1325	1450	1645	1725	1849	1940	2028

IMPORTANT

The last journeys at 1850 journey from Devizes and at 1955 from Pewsey would be an extension to the current C2W operating period and would require additional funding.

To help decide whether or not additional funding would be justified, it is important for you to say how important this service would be to you or your household.

Please see page 3 for details of what the codes mean.

NEW LINE 1 SATURDAY TIMETABLE

	1A	1B	1B	1B	210	1B	1B	1B
Devizes Market Place	0710	0750	0850	1150	1230	1315	1710	1850
Stert road end	--	0756	#	R	1236	R	R	#
Etchilhampton	0719	--	0900	R	1239	R	R	#
Little Horton & Coate	--	--	#	R	--	R	R	--
Horton & Allington	--	--	#	R	--	R	R	--
All Cannings	0726	--	0913	R	--	1335	1730	1905
Stanton St Bernard	0729	--	#	R	--	R	R	#
Patney	--	--	0918	R	1245	R	R	#
Wedhampton	--	0759	#	--	--	R	R	--
Chirton	--	0801	0922	#	1248	1345	R	#
Marden	--	0804	0925	R	1252	R	R	#
Beechingstoke	--	0810	0931	R	--	R	R	#
Alton Barnes	0732	--	#	R	--	R	#	#
Honey Street	0733	--	#	R	--	R	#	#
Woodborough	0735	0815	0938	1230	1256	1405	1750	1925
Bottlesford & Hilcott	--	#	#	R	--	#	#	--
Manningford Bruce	--	0831	--	--	--	--	--	--
Wilcot	0742	--	#	--	--	#	#	1932
Pewsey Co-op/ North St	0751	0837	1000	--	--	1425	1805	1941
Pewsey railway station	0755	--	1005	--	--	--	1808	1945

	1A	210	1B	1B		1B	1B	2
Pewsey railway station	0756	--	1025	--	--	--	1815	1815
Pewsey Co-op/ North St	--	--	1030	--	--	1455		1820
Wilcot	0802	--	#	--	--	#	1821	--
Manningford Bruce	--	--	--	--	--	--	--	1827
Hilcott & Bottlesford	--	--	#	#	--	#	R	--
Woodborough	0811	0955	1050	1235	--	1515	1830	--
Beechingstoke	--	--	1055	1240	--	1520	--	R
Marden	--	0959	1101	1246	--	1526	--	R
Chirton	--	1003	1104	1249	--	1529	--	1843
Wedhampton	--	--	#	--	--	#	--	1845
Patney	--	1006	1108	1252	--	1533	--	R
Honey Street	0813	--	#	--	--	#	R	--
Alton Barnes/ Priors	0814	--	#	--	--	#	R	--
Stanton St Bernard	0816	--	#	--	--	#	R	--
All Cannings	0819	--	1117	1257	--	1542	1840	--
Allington & Horton	#	--	#	--	--	#	--	--
Little Horton & Coate	#	--	#	--	--	#	--	--
Etchilhampton	0835	1013	1130	1304	--	1555	1847	--
Stert road end	--	--	#	--	--	#	--	R
Devizes Market Place	0845	1024	1140	1312	--	1605	1855	1905

New Line 2 and 3 services

The service areas of new Lines 2 and 3 are shown on the map at the front of this document.

New Line 2 covers the southern part of the current Line 2 area, including Upavon, Rushall, Charlton, Wilsford, and the Manningfords.

New Line 3 covers much of the central part of the current Line 3 area, from Pewsey via Burbage and as far as Wilton, but also northwards to Wootton Rivers. This area has much lower levels of ridership than the Line 1 and 2 services, especially to the East of Burbage, but following concerns raised during the previous consultation it is proposed to continue to provide some runs to the Graftons and Wilton.

New Lines 2 and 3 will be operated by one bus alternating between the two areas, giving an approximately two hourly daytime frequency on each service. This bus will also operate a **Pewsey Town Service** on a circular route three times a day. *See timetable on page 6.*

It is not possible to run the bus on both routes at peak times for journeys to work in Pewsey and the bus is also needed for dedicated primary school run. However, parts of the new Line 2 area would be served by Line 1A on some of the peak hour fixed routes, and by the X5 from Upavon, so priority has been given to providing the best peak hour runs in the new Line 3 area out to Burbage.

There are no significant differences between the weekday and Saturday timetables other than the absence of school runs. *See timetables on page 6.*

NEW LINE 2 TIMETABLE

MONDAY- FRIDAY

Route	1A	1A	2	2	2	2	2
Pewsey railway station	--	--	#	--	--	--	1800
Pewsey Co-op	--	--	1035	1250	1425	1645	1805
Manningford Bruce	--	--	#	#	#	#	R
Upavon Ship Inn	--	--	#	#	#	#	R
Upavon Square	0650	--	#	#	#	#	R
Rushall A342	0646	--	#	#	#	#	R
Charlton	--	--	#	#	#	#	R
Wilsford	--	--	#	#	--	#	R
Hilcott triangle	--	#	#	#	#	--	--
Rushall School	--	--	#	#	#	#	--
Manningford Bruce	0655x	0823	#	#	#	#	--
Pewsey Co-op	0704	0833	1115	1330	1500	1720	--
Pewsey Rail Station	0708	--	--	--	--	--	--

SATURDAY

Route	2	2	2	2
Pewsey railway station	#	--	--	--
Pewsey Co-op	1035	1250	1425	1645
Manningford Bruce	#	#	#	#
Upavon Ship Inn	#	#	#	#
Upavon Square	#	#	#	#
Rushall A342	#	#	#	#
Charlton	#	#	#	#
Wilsford	#	#	--	#
Hilcott triangle	#	#	#	--
Rushall School	#	#	#	#
Manningford Bruce	#	#	#	#
Pewsey Co-op	1115	1330	1500	1720

Please see page 3 for details of what the codes mean

NEW LINE 3 TIMETABLE - MONDAY-SATURDAY

MONDAY - SATURDAY

Pewsey Co-op	--	0905	1145	1345	1545	1720
Wootton Rivers	#	#	#	#	#	#
Burbage Stibb Green	#	#	#	#	#	#
Burbage PO	0740	#	#	#	#	#
Burbage Seymour Court	--	#	#	#	#	#
Wilton	--	#	#	--	#	--
East Grafton	--	#	#	--	#	--
West Grafton	--	#	#	--	#	--
Easton Royal	0744	#	#	#	#	#
Milton Lilbourne	0749	#	#	#	#	#
Pewsey Co-op	0756	1005	1245	1425	1640	1755
Pewsey railway station	0800	R	R	--	--	--

NOTE: The journeys to Pewsey Vale School have been omitted from the above timetable as it may be necessary for these to be provided in a different way as part of these proposals.

PEWSEY TOWN SERVICE

MONDAY - SATURDAY

Pewsey Co-op	1005	1115	1330
Broadfields	1010	1120	1335
Vale Rd & Old Hospital Rd	1015	1125	1340
Pewsey Co-op	1020	1130	1345

Please see page 3 for details of what the codes mean

Evening Services

A concern in the previous consultation was the complete withdrawal of the 'Night Bus' services around Pewsey. Wiltshire Council has not yet identified funds for a continued evening service but undertook to review the previous proposal. A further consideration is the future need to integrate the evening service with activities at the Pewsey Campus.

The service is little used early in the week or mid-evening. The area covered could be reduced, and a smaller, more cost-efficient vehicle could be used. It is now suggested that the service could meet most needs and still deliver some savings by:

- Operating only on Wednesdays, Thursdays, Fridays and Saturdays.
- Remove one of the mid-evening runs
- Ceasing to operate as far afield as Marlborough.

WEDNESDAY - SATURDAY

Links all villages in the Lines 2 and 3 areas via new Pewsey Campus	
Departs Pewsey Co-op to collect pre-booked passengers	
1830 #	Returns Pewsey co-op up to one hour later
2100 #	Returns Pewsey co-op up to one hour later
2210 #	Drop offs as required

IMPORTANT:

Expenditure on a continued evening service needs to be carefully justified. It is very important for you AND/or your household to give as clear a picture as possible of what you want/need and your likely level of use.

Rail Link

Bus/ rail connections at Pewsey Station have been part of the C2W operation for many years, but the new Line 1 direct service between Devizes and Pewsey makes integration and development of the rail link much easier.

The rail link is geared towards services to and from London and Reading. The new Line 1 timetable provides good fast bus connections with morning and evening London trains at Pewsey Station, but also provides connections with daytime trains during the off-peak flexible bus operating period.

Bus departs From Devizes	Bus arrives at Pewsey Station	Train departs Pewsey Station	Train arrives at Paddington
0635	0708	0719	0838
0710	0755	0809	0921
0850	1005	1018	1124
1150	1305	1322	1454

Train departs Paddington	Train arrives at Pewsey Station	Bus departs Pewsey Station	Bus Arrives at Devizes
1636	1744	1755	1849
1733	1841	1855	1940
1835	1947	1955	2028

See new Line 1 timetables for villages also served en route

IMPORTANT: The final (1955) evening bus journey is an extension to the current C2W operating period and would require additional funding. To help decide whether or not additional funding would be justified, it is important for you to say how important this journey would be to you and/or your household.

Please let us know your views on the proposed timetables

and return the completed form to the address below

A. General Questions

- Q1. What town or village do you live in? _____
- Q2. Do you agree that, if savings have to be made, it is preferable to reduce call centre costs than to reduce the bus services themselves?
 Yes No Not sure
- Q3. Do you agree in principle that new Line 1 services should run directly between Pewsey and Devizes rather than on circular routes as at present?
 Yes No Not sure

B. Daytime services, new Lines 1, 2, and 3

- Q4. Are you a user of the current C2W service? Yes No
If yes, please say which service do you use most (Line 1, 2, or 3) _____
- Q5. If you answered Yes to Q4, will the changes to timetables: *(select only one)*
- a) Make much difference to the usefulness of the service? Yes No
- b) Improve the service as you use it at present? Yes No
Please say in what way _____
- c) Improve the possibility of making other journeys? Yes No
Please say in what way _____
- d) Make the service worse for meeting your travel needs? Yes No
Please say why _____
- Q6. If you answered No to Q4: would the proposed changes to the timetable make it more likely that you would use the service? Yes No

C. Evening services

- Q7. How often do you use the current Night Bus service?
 regularly occasionally never
- Q8. If you answered regularly or occasionally to Q7, are the proposed changes acceptable to you? *Please tick yes or no for each change.*
- a) Service would not run on Mondays or Tuesdays Yes No
- b) there would be one less journey mid-evening Yes No
- c) Evening service would not run to Marlborough Yes No

D. Rail Link

- Q9. Do you travel by train from Pewsey station? *(please tick one box)*
 Yes, most days Yes, most weeks Occasionally Rarely / never
- Q10. If you answered Yes to Q9, do you use the existing C2W rail link services to travel to/from Pewsey Station? Yes No
If yes, is the new timetable an improvement for you? Yes No
- Q11. If you answered No to Q9, would you be more likely to use the rail link with the proposed timetable changes? Yes No
- Q12. Would the proposed additional later evening service influence your choice of whether or not to use the rail link buses? Yes No

E. Publicising the new service

The success of the new services will depend on good marketing. If you would be able to be a Neighbourhood Representative, please tell us your email & postcode.

Email _____ Post code _____

Do you have any further comments about the proposals? *Please continue on a separate sheet if necessary*

Thank you for your help. Please return this form to: The Passenger Transport Unit, Wiltshire Council, Trowbridge BA14 7PX by 10th December 2014
You can complete this questionnaire in word and email to buses@wiltshire.gov.uk. Please visit: www.dcap.org.uk or www.pewseycap.org.uk